**Conversation with Sam Ismail regarding closing Sr:**

[‎2/‎21/‎2019 10:13 AM]

Hi Sam

Warning: Parties in this conversation may be archiving the instant messages.

[‎2/‎21/‎2019 10:13 AM]

can you ask users to create SR now

[‎2/‎21/‎2019 10:13 AM]

and close the SR

[‎2/‎21/‎2019 10:13 AM]  Ismail, Sam:

Hi

[‎2/‎21/‎2019 10:13 AM]

and check whether its working now

[‎2/‎21/‎2019 10:13 AM]  Ismail, Sam:

We dont create SR's here

But we seem to be able to close them now

[‎2/‎21/‎2019 10:13 AM]

okie

[‎2/‎21/‎2019 10:14 AM]  Ismail, Sam:

Things seem better

[‎2/‎21/‎2019 10:14 AM]

okie

[‎2/‎21/‎2019 10:14 AM]

Creation of SR

[‎2/‎21/‎2019 10:14 AM]

?

[‎2/‎21/‎2019 10:14 AM]  Ismail, Sam:

i dont know yet

[‎2/‎21/‎2019 10:15 AM]  Ismail, Sam:

will keep u posted

[‎2/‎21/‎2019 10:16 AM]

okie

We saved this conversation. You'll see it soon in the Conversations tab in Skype for Business and in the Conversation History folder in Outlook.

**Harry Cheng regarding work order**:

[‎2/‎21/‎2019 10:18 AM]

Hi Harry

Warning: Parties in this conversation may be archiving the instant messages.

[‎2/‎21/‎2019 10:18 AM]

can you create work orders now?

[‎2/‎21/‎2019 10:18 AM]  Cheng, Harry:

hi

[‎2/‎21/‎2019 10:18 AM]

is it working?

[‎2/‎21/‎2019 10:18 AM]  Cheng, Harry:

yes

all set now

[‎2/‎21/‎2019 10:18 AM]

ok thanks

[‎2/‎21/‎2019 10:19 AM]  Cheng, Harry:

np, thank u

We saved this conversation. You'll see it soon in the Conversations tab in Skype for Business and in the Conversation History folder in Outlook.